



How strong should customer authentication be?

A half day seminar in cooperation with Visa

10 February 2016

Offering payment solutions is high risk – money movement always was and always will be. Risk has always been a core part of payments and this has been controlled by ensuring authentication and verification mechanisms. These authentication methods have matured, as payment has grown and adapted. But new policies are likely to change this state of play. In a context of growing digitalisation, a new regulatory framework should emerge, as legislators and regulators have determined that the balance of security and risk requires greater oversight and control.

The EBA have been tasked with the challenging job of pulling together guidance to offer a consistent framework for all payment providers and users. This event is to discuss how this will all work. We have brought together a range of expert speakers to bring insights from their perspectives.

Agenda

10.00 – 10.15 Introductions by Karel Lannoo, CEPS, and Peter Bayley, Visa Europe

10.15 – 10.30 Keynote speech by Dirk Haubrich, European Banking Authority (EBA)

10.30 – 11.30 Merchant and Acquirer Panel

Claude Brun – Head of Electronic Banking and Payment Processing, Crédit Mutuel

Olivier Salles – Head of Unit Retail Financial Services and Payments, DG FISMA

Dirk Haubrich – Head of Consumer Protection, Financial Innovation and Payments, EBA

Diarmuid Considine – Senior Commerce Operations Manager, Microsoft Skype

Peter Bayley – Executive Director Risk Management, Visa Europe

Q&A facilitated by John Rega, Mlex

11.30 – 11.45 Coffee

11.45 – 12.45 Consumer and Issuer Panel

Joe Doyle – Head of Strategy and Vendor Management, Bank of Ireland

Farid Aliyev – Senior Financial Services Officer, BEUC

Krzysztof Zurek – Retail Financial Services and Payments, DG FISMA

Dirk Haubrich – Head of Consumer Protection, Financial Innovation and Payments, EBA

Peter Bayley – Executive Director Risk Management, Visa Europe

Q&A facilitated by Karel Lannoo, CEPS

12.45 – 13.00 Closing Comments by Karel Lannoo, CEPS, and Peter Bayley, Visa Europe

13.00 Networking Lunch

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