**The Future of Retail Financial Services:**

**What policy mix for a balanced digital transformation?**

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| **CEPS-ECRI Task Force** | **Third meeting**:08 December 2016, CEPS |
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# FOCUS

# Pre-contractual information disclosure in a digital era

# Best regulatory approach to enhance digital interoperability within and across countries

# AGENDA FOR THE THIRD MEETING

**13:00 Registration**

**13:30 Opening remarks by Karel Lannoo,** CEO of CEPS

**13:35 Opening remarks by the Chairman of the Task Force,**

**Kim Vindberg-Larsen,** Senior Consultant,Copenhagen FinTech Innovation and Research

**13:45 The Future of Pre-contractual information duties: from behavioural insights to Big Data**

**Christoph Busch,** Professor,European Legal Studies Institute,University of Osnabrück

**14:35**  **Innovation and eIDAS**

**Andrea Servida,** Head of Unit “eGovernment and Trust”, DG CONNECT, European Commission

**15:25** **European harmonisation in consumer protection rules**

**Michael Stephan**, Chief operating officer and Founder, Raisin

**16:15 Two draft chapters distributed**

**Sylvain Bouyon,** Research Fellow, CEPS

**17.00 Last round table on the different topics addressed**

**17:30 End**